

## **FREQUENTLY ASKED QUESTIONS**

**Q: WILL TRAC'S SOLUTIONS ATTACK MY GASKETS, SEALS, OR PLASTICS?**

NO! All of our solutions are specifically formulated for these types of applications. These materials can actually stay in full contact with the products for several weeks without being corrupted.

**Q: WHAT ABOUT THE METALS IN MY SYSTEM?**

If used as directed, our solutions will not harm metal. Metals that should be monitored closely when using TRAC solutions are galvanize, zinc, tin and some aluminum oxides. The aluminum designed for uses in a water system, which most marine equipment is, is normally compatible with Trac Products. NOTE: ZINC ANODES WILL NEED TO BE REMOVED PRIOR TO OR REPLACED AFTER COMPLETION OF CLEANING.

**Q: DO I NEED TO RINSE AFTER THE APPLICATION?**

In most cases, yes. Usually this entails starting the engine, or turning on the air conditioning.

FOR DRINKING, BLACK, and GRAY WATER SYSTEMS: a good flush is required because you do not want to leave the chemical in the system for an extended amount of time.

**Q: DO I NEED TO BE CAREFUL WHEN HANDLING YOUR PRODUCTS?**

These products by nature will etch most metals. In other words ANY polished aluminum, marble, or tile will lose its shine. Covering your work area and removing deck plates is recommended. As far as any immediate danger to the applier of our products, TRAC solutions are safe, non-toxic, biodegradable, non-corrosive, and non-hazardous.

**Q: WHAT ABOUT CARPETS AND WOOD?**

The product will react in the same manner as water would on carpets and wood.

**Q: WHEN USING THE CONCENTRATE, CAN I DILUTE IT MORE THAN IT IS RECOMMENDED?**

You can, but you will not obtain the desired, maximum results with a diluted solution.

**Q: HOW CAN I MAKE SURE THAT THE CLEANING HAS COMPLETED?**

The best method is by measuring the pH level. The pH will rise during the application as deposits are dissolved. Once the pH has leveled off, or maintains at a set level for about 1 hour, the solution is no longer dissolving any material and has completed the cleaning. If a pH meter is not available, a visual inspection of the product will work but it is not 100% reliable. Once the foaming reduces, the application should be complete.

**Q: HOW CAN I TELL IF MY PRODUCT IS STILL ACTIVE?**

If you do not have access to a pH meter, try dropping a small seashell in the solution. The shell should completely dissolve itself within a 20 minutes time period.

**Q: HOW DO I REMOVE THE PRODUCT ONCE THE CLEANING IS DONE?**

In most cases you can simply turn the equipment on and let it flush itself out. Although all of our products are safe to dispose of through your sewer system, you should check your local laws on disposal.

**Q: CAN I FLUSH MORE THAN ONE SYSTEM AT A TIME?**

Yes, you can, that's what's great about TRAC! By pumping two systems together in a series you can easily flush both systems concurrently, saving you a lot of time.

**Q: WHAT IF I CAN'T RECIRCULATE YOUR PRODUCT?**

Although we always recommend trying to recirculate the product, you can also soak the system. This will take a bit longer but will yield the same results.